



The Innovations in American Government Awards

**2004 TOP 50
PROGRAMS**

2004 Semifinalist Programs

Phoenix LEADS - Language Education and Diversity Sensitivity

City of Phoenix, AZ

Phoenix LEADS provides language and cultural awareness training and resources to City of Phoenix employees to enhance their ability to communicate with and deliver services to an increasingly diverse community.

Website: www.phoenix.gov

Contact: James May

Phone: 602-261-8745

Third Party Program

State of Arizona

Third Party Program is a public-private partnership that supplements Motor Vehicle Division operations. Authorized companies connected to the Motor Vehicle Division's database complete one-fourth (3 million) of Arizona's vehicle and driver transactions annually.

Website: www.dot.state.az.us

Contact: Cydney DeModica

Phone: 602-712-7966

Blueprint: Land Use/Transportation Study

City of Citrus Heights, CA

Blueprint Land Use/Transportation Study is a ground-breaking approach to transportation and land use planning to efficiently plan future growth throughout Sacramento's region. The Blueprint program builds a two-way information bridge between local land use/development authority and state/federal mandates for transportation, housing, energy and environmental management.

Website: www.sacregionblueprint.org

Contact: Liz Baidoo

Phone: 916-340-6237

Curtiling Abuse Related to the Elderly (C.A.R.E.)

Riverside County, CA

C.A.R.E. is a division of Adult Protective Services that combats elder abuse through consumer advocacy and education, training for abuse reporters, and coordination of the community services available to victims. The program is designed to address the unmet needs of elderly and dependent adults in the area of abuse and consumer fraud.

Website:
Contact: Margo Hamilton
Phone: 909-791-3447

Fire Service Delivery Program
City of Oxnard, CA

Fire Service Delivery Program requires the incorporation of the latest detection, location, automatic suppression, and entry technologies through developer agreements in new construction projects. The program incorporates comprehensive risk reduction and risk management practices on a citywide scale utilizing input from all stakeholders.

Website: www.ci.oxnard.ca.us
Contact: Haywood Merricks
Phone: 805-385-7708

Homeless Court Program
County of San Diego, CA

The Homeless Court Program brings law to the streets, the court to the shelters and homeless people back into society. Homeless misdemeanants satisfy court orders with participation in rehabilitation programs. The court combines a progressive plea bargain system, alternative sentencing structure, and other unique efforts to address a full range of misdemeanor offenses and bring the homeless back into society.

Website: www.sdcounty.ca.gov/public_defender
Contact: Steve Robert Binder
Phone: 619-338-4708

Juvenile Delinquency Domestic Violence
Santa Clara County, CA

Santa Clara County Superior Court established the nation's first Juvenile Domestic Violence Court that intervenes with young abusers, helps victims, and works to break the cycle of violence. The program incorporates a coordinated and intensive community response that draws on a broad array of organizations to address the behavior of the offender while providing support for the victim.

Website: www.sccsuperiorcourt.org
Contact: Ms. Jean Pennypacker
Phone: 408-882-2855

Life Learning Academy Charter School
San Francisco Unified School District, CA

Life Learning is a charter school with a curriculum that focuses on re-engaging youths previously disconnected from their school community; and effective collaboration with community partners to increase civic participation and strengthen the democratic process.

Website: <http://portal.sfusd.edu/template/default.cfm?page=hs.life>
Contact: Carol Kizziah
Phone: 415-512-5170

Neighborhood Knowledge Partnerships

State of California

Neighborhood Knowledge Partnerships empower individuals, groups, and organizations in using advanced technologies to understand and implement policy focusing on economic development, community organizing, housing, disabilities, health care and the environment.

Website: <http://api.ucla.edu>
Contact: Alan Toy
Phone: 310-267-4944

Resolve to Stop the Violence Project

City and County of San Francisco, CA

Resolve to Stop the Violence Project (RSVP) is a restorative justice crime prevention program which utilizes a peer-based job training model to reintegrate violent offenders into the workforce. RSVP offers intervention where people can learn to change their attitudes, beliefs, and behaviors while addressing the isolation and polarization of those affected by crime including offenders, victims, community members and law enforcement officials.

Website: www.ci.sf.ca.us/sheriff/jailpgms.htm#RSVP
Contact: Sunny Schwartz
Phone: 415-734-2307

Water Forum

City of Sacramento, CA

The Water Forum Agreement is a plan to provide water supply to the Sacramento region to the year 2030 while protecting the environmental assets of the lower American River.

Website: www.waterforum.org
Contact: Leo Winternitz
Phone: 916-264-1999

Goats-in-the-City

City and County of Denver, CO

Goats-in-the-City restores urban native plant communities and improves wildlife habitats by using unconventional, environmentally healthy and educational techniques. Denver's goat herd grazes on weeds assisting in the restoration and re-establishment of native habitats in urban, natural/open spaces.

Website: www.denvergov.org/natural_areas/
Contact: Tiffany Moehring
Phone: 303-341-0115

SEED Foundation

D.C. Public Charter School

The SEED Foundation established the first urban public boarding school that prepare disadvantaged students, both academically and socially, for success in college and the world beyond.

Website: www.seedfoundation.com
Contact: Raj Vinnakota
Phone: 202-785-4123

ClinicalTrials.gov

Department of Health and Human Services

ClinicalTrials.gov provides patients, family members, health professionals, and members of the public easy access to information on federally and privately supported clinical trials for a wide range of diseases and conditions.

Website: <http://clinicaltrials.gov>
Contact: Kathleen Gardner Cravedi
Phone: 301-496-6308

Contractor Performance System

Department of Health and Human Services

The Contractor Performance System is an interactive program that collects and shares data on Federal contractors' performance and ensures that contractors know that past performance affects future award decisions.

Website: <http://cps.od.nih.gov/>
Contact: Ms. Jo Ann Wingard
Phone: 301-496-7588

Education and Training Partnership

Department of Defense

The Education and Training Partnership (ETP) is a responsive, cost-effective workforce education and replenishment source that unites Oklahoma's vast educational system resources with Tinker Air Force Base's current and future workforce needs.

Website: www.tinker-af.org
Contact: Ms. Alfredia McGill
Phone: 405-739-2035

FedBizOpps

General Services Administration

FedBizOpps facilitates communication between Federal government and private industry by advertising government-wide business opportunities on-line and provides instant access to solicitation information. It serves as single government point-of-entry for publishing and retrieving procurement information on opportunities valued over \$25,000.

Website: www.fedbizopps.gov, www.fbo.gov
Contact: Stuart Dvorkin
Phone: 703-872-3860

Integrated Materials Performance Evaluation Program

Nuclear Regulatory Commission

The Integrated Materials Performance Evaluation Program evaluates the performance of federal and state agencies that regulate radioactive materials. It utilizes common review criteria, independent review teams, and sharing of inventive approaches to ensure adequate and consistent nationwide health and safety protection from radioactive materials.

Website: www.hsr.d.o.gov/nrc/home.html
Contact: Office of Public Affairs
Phone: 301-415-8200

Manufacturing Extension Partnership

Department of Commerce

Manufacturing Extension Partnership (MEP) is a network of assistance and support for small and medium sized manufacturers. MEP's network of not-for-profit centers provide real-time solutions that improve global competitiveness by linking federal, state and local resources.

Website: www.mep.nist.gov
Contact: Janice Kosko
Phone: 301-975-2767

Performance Standards for Juvenile Corrections

Department of Justice

Performance-based Standards (PbS) for Juvenile Correction Facilities is a self-improvement and accountability system used by 115 volunteer sites in 27 states to better the quality of life for youths in custody. PbS sets national goals and provides the blueprint and technique to achieve improvement and success in treating confined youths.

Website: www.performancebasedstandards.org, www.cjca.net
Contact: Edward J. Loughran
Phone: 781-843-2663

PLANTS Website

Department of Agriculture

The PLANTS Web Site provides diverse, taxonomically standardized information about the land plants of the US and its territories to promote sound land management and ecologically healthy landscapes. PLANTS provides an electronic national standard for exchanging natural resource information about plants.

Website: <http://plants.usda.gov>
Contact: Ted Kupelian
Phone: 202-720-5776

Pollution Prevention Operation Center

Department of Defense

The Environmental Division's Pollution Prevention Operating Center integrates pollution prevention, compliance and combat readiness while maximizing resources through complete life-cycle management of hazardous material and waste at Fort Campbell, KY.

Website: www.campbell.army.mil/envdiv/PPOC.htm
Contact: Mrs. Trudy Carr
Phone: 270-798-9767

Strategic Management of Human Capital

Department of Defense

National Geospatial-Intelligence Agency (NGA) Human Capital Vision aligns human resources plans, policies, and services with the agencies Strategic Intent and Core Values. NGA has instituted a non-traditional federal government personnel system that is strategically focused, broad-banded, person-based, provides rewards for performance and offers a flexible pay-banding structure from which employee advancement can occur.

Website: www.nga.mil
Contact: Duane Monahan
Phone: 301-227-7391

Animal Services Rabies Bait

Pinellas County, FL

The Animal Services Rabies Bait Program has achieved dramatic reductions in rabies cases through a wildlife oral vaccine effort targeting raccoons. The five year program has reduced new cases from thirty in 1995 to just one after the third year.

Website: www.pinellascounty.org
Contact: Ronnie Goodstein
Phone: 727-464-4600

Digital Court Initiative

Cherokee County, GA

Digital Court Initiative is a pioneering court technology project that enables ordinary citizens to file cases online, track progress, and receive notices from the comfort of home... with little or no cost to the taxpayers. This user-friendly interface reduces court call loads, provides alternative payment processes, and enhances public information and safety.

Website: www.cccourt.com
Contact: The Honorable Charles T. Robertson II
Phone: 770-479-8516

Five-Star Related License

State of North Carolina

Five-Star Rated License is a system for promoting and evaluating quality child care. It is a form of regulation that extends beyond minimum health and safety standards, recognizes the voluntary efforts of providers, and gives citizens a tool to measure and compare the quality of child care programs.

Website: www.ncchildcare.net
Contact: Debbie Crane
Phone: 919-662-4543

Project Resolve for Special Education

State of Iowa

Project Resolve minimizes litigation in special education cases by subsidizing expert legal advice for the parents of children with disabilities, and enables a statewide and comprehensive system of effective dispute resolution.

Website:
Contact: Curt L. Sytsma
Phone: 515-309-0033

CitiStat

City of Baltimore, MD

CitiStat is a data-driven management approach utilizing real-time performance information to improve resource allocation and deployment decisions, develop more effective operational practices, provide relentless follow up and assessment, and ensure accountability throughout government.

Website: www.baltimorecity.gov/news/citistat/index.html
Contact: Matt Gallagher
Phone: 410-396-4721

Building Partnerships for the Protection of Victims with Disabilities

Commonwealth of Massachusetts

Building Partnerships for the Protection of Victims with Disabilities is a statewide Massachusetts initiative which links law enforcement and human service agencies to effectively address crimes committed against persons with disabilities.

Website: www.state.ma.us/mdaa/disability/index.html
Contact: Nancy Alterio
Phone: 617-727-6465

Educator Licensure and Recruitment Project

Commonwealth of Massachusetts

Education Licensure and Recruitment Project is a web based system built to allow educators (and prospective educators) access to information and online services including licensing and re-certification processes, e-payment capabilities, and application status.

Website: www.doe.mass.edu/Educators/e_license.html
Contact: Heidi Perlman
Phone: 781-338-3106

Urban Search and Rescue Task Force

City of Beverly, MA

Urban Search and Rescue Task Force is a nation-wide effort designed to assist victims of natural and manmade disasters including earthquakes, building collapses, and terrorism. The team consists of both full time and volunteer members of Police, Fire, EMS, industry and private individuals who meet and train monthly using donated equipment and public facilities.

Website: www.matf.org
Contact: Mark Foster
Phone: 978-922-5680

Abandoned Properties Project

Wayne County, MI

The Abandoned Properties Project rehabilitates neighborhoods by encouraging property owners to renovate and improve their houses or face losing their property to another owner who will make improvements through the creative use of nuisance abatement laws.

Website: www.waynecounty.com
Contact: Maria Miller
Phone: 313-224-5817

Disability Health Options

State of Minnesota

Disability Health Options addresses the problems of fragmented, uncoordinated healthcare services experienced by the disabled and elderly to improve the coordination of treatments, medications and appointments with multiple providers.

Website: www.dhs.state.mn.us/healthcare/MSHO-MNDHO/default.htm
Contact: Jane Kennedy
Phone: 651-297-5418

Landfill Cleanup Program

State of Minnesota

Minnesota's Landfill Cleanup Program provides a cost effective, efficient and non-litigious method to ensure clean up and long-term care for 108 closed solid-waste landfills. The state reasoned that since all residents of the state contributed to the environmental contamination attributable to these landfills, cleanup and long-term care should be a societal responsibility.

Website: www.pca.state.mn.us
Contact: Thomas Newman
Phone: 651-296-7170

Student Training Program

Navajo Nation

The primary goal of the Navajo Nation Archaeology Department (NNAD) Student Training Program is to increase the number of qualified, college educated Native American archaeologists and anthropologists in the workforce and in academia. NNAD hires interested Native American anthropology majors enrolled at Northern Arizona University and at Fort Lewis College. NNAD students are taught archaeological field methods, ethnographic field methods, and traditional Navajo cultural traditions.

Website: www4.nau.edu/nnad
Contact: Davina Two Bears
Phone: 928-523-9151

Earned Income Tax Credit/ Tax Preparation Project

State of New York

Earned Income Tax Credit/ Tax Preparation Project assures that low-income wage earners take advantage of the federal and state Earned Income Tax Credit -- which are proving to be among the most effective anti-poverty programs. The project provides free tax preparation and information which increases the earnings of minimum wage worker's earnings.

Website: www.otda.state.ny.us
Contact: Jack Madden
Phone: 518-474-9516

HomeWorks

City of New York, NY

HomeWorks rehabilitates distressed and vacant residential buildings, largely clustered in neighborhoods devastated by abandonment, arson, and disinvestment in the 1970s and early 1980s, for a new generation of homeowners. The effort jumpstarts private market activity by facilitating private investment in housing development.

Website: www.nyc.gov/hpd
Contact: Carol Abrams
Phone: 212-863-5176

Business Energy Tax Credit Pass- Through

State of Oregon

The Business Energy Tax Credit Pass-Trough Program—originally designed as a financial incentive for businesses—encourages non-profit organizations, schools and public entities to invest in energy efficiency projects.

Website: www.energy.state.or.us
Contact: Ann Grim
Phone: 503-378-4912

Access to Social Services (COMPASS)

Commonwealth of Pennsylvania

COMPASS is a public facing online tool that allows the public to self-screen and apply for services that will help them reach self sufficiency. It provides extended accessibility of the social service application process to public users and business partners.

Website: www.compass.state.pa.us
Contact: Christina Novak
Phone: 717-787-4592

Responsive Funding System

Commonwealth of Pennsylvania

Responsive Funding System is an effective and streamlined approach to application, review and allocation of state arts funds that utilizes a sophisticated funding formula to incorporate past funding history, rolling average fiscal size, and calibrated assessment scores. The approach clarifies, simplifies and has created a system that is rational, authentic and transparent.

Website: www.artsnet.org/pca
Contact: Mr. Brian Rogers
Phone: 717-787-6883

Public Defenders Community Law Office

Knox County, TN

The Knox County Public Defender's Community Law Office empowers indigent clients to live fuller, more independent lives without further contact with the criminal justice system. The program has shattered the traditional ideas concerning public defense by providing social services and intensive case management to address issues that place clients at risk of crime.

Website: www.pdknox.org
Contact: Ms. Linda McLaughlin
Phone: 865-594-6120

Composted Dairy Manure Incentive Program

State of Texas

The Composted Dairy Manure Incentive Program reduces the amount of manure produced in local watersheds by dairy farms. This project provides incentives to transport manure to composting facilities, where it is turned from waste into an environmentally beneficial asset.

Website: www.dot.state.tx.us/compost
Contact: Scott McCoy
Phone: 512-239-6774

Grow Green

City of Austin, TX

Grow Green is a water quality education program that provides homeowners and gardening retailers environmentally-sound solutions for landscaping problems. This program provides science-based, earth-wise alternatives for landscaping that combat pollution from gardening practices.

Website: www.growgreen.org
Contact: Kathy Shay
Phone: 512-974-2446

Service Learning High School

American YouthWorks Charter School

American YouthWorks Charter School is a comprehensive service learning high school that meshes academics with civic engagement and encourages recovered dropouts to graduate and embrace an ethic of service.

Website: www.americanyouthworks.org
Contact: Denise Meikel
Phone: 512-236-6122

Vocational Rehabilitation Reach-Up Project

State of Vermont

The Vermont Division of Vocational Rehabilitation has established a partnership with the Vermont Department of Prevention, Assistance, Transition and Health Access to assist people with disabilities who are on welfare to become productive tax-paying citizens.

Website: www.dad.state.vt.us/dvr
Contact: Diane Dalmasse
Phone: 802-241-3184

Youth Civic Engagement Initiative

City of Hampton, VA

Hampton's Youth Civic Engagement Initiative challenges the traditional posture of treating youth merely as recipients of services, viewing them instead as resources to their schools, neighborhoods and city government. Youth develop policy, allocate resources, participate as equal members of neighborhood planning, and impact the services of city departments.

Website:
Contact: Cindy Carlson
Phone: 757-728-3280

A Regional Coalition for Housing

City of Bellevue, WA

A Regional Coalition for Housing is a partnership of 15 suburban cities and King County located in the Seattle area -- provides greater housing choices and affordable housing for lower income families by coordinating a variety of city housing initiatives, including the allocation of direct public assistance through a Housing Trust Fund.

Website: www.archhousing.org
Contact: Arthur Sullivan
Phone: 425-861-3677

Developmental Disabilities Endowment Trust

State of Washington

The Developmental Disabilities Trust Fund (DDTF), endowed by the State of Washington, pools investment accounts for people with developmental disabilities. DDTF preserves the beneficiary's eligibility for public benefits while matching allowable private contributions and tailors each trust to address the needs of the individual beneficiary.

Website: www.arcwa.org/ETFendowmenttrusthome.htm
Contact: Ed Holen
Phone: 360-725-2850

Natural Drainage Systems Program

City of Seattle, WA

Natural Drainage Systems reduces the negative impacts of urban storm water runoff on Seattle's creeks and marine water bodies by using open vegetated swales, storm water cascades, and small wetland ponds to mimic the functions of nature lost to urbanization. This program also helps slow traffic and increase pedestrian safety while plants, trees, and soil absorb storm water and filter pollutants.

Website: www.seattle.gov/util/naturalsystems
Contact: Susan Stoltzfus
Phone: 206-684-7688

Cooperative Care

Waushara County, WI

Cooperative Care is a group of home and personal care providers in rural Wisconsin that joined forces with county officials, community leaders, a federal agency, a technical college and a community action agency. Together they organized a worker-owned cooperative where the members have a voice and share profits. This program addresses growing concern about care of elderly and disabled individuals and provides an efficient alternative to nursing home care.

Website: www.co-opcare.com/
Contact: Lucy Rowley
Phone: 920-787-4656