



## 2007 Innovations in American Government Awards

### *TOP 50 PROGRAMS*

#### **FEDERAL GOVERNMENT**

##### **Coverage with Evidence Development**

*Department of Health and Human Services*

Medicare developed Coverage with Evidence Development to address technologies whose acceptance is hampered by insufficient evidence, thereby facilitating beneficiary access to potentially lifesaving services while simultaneously advancing knowledge.

Contact: Don McLeod, Centers for Medicaid & Medicare Services

Phone: (202) 690-6145

Web: [http://www.cms.hhs.gov/CoverageGenInfo/03\\_CED.asp](http://www.cms.hhs.gov/CoverageGenInfo/03_CED.asp)

##### **[www.GovBenefits.gov](http://www.GovBenefits.gov)**

*Department of Labor*

GovBenefits.gov is the official benefits Web site of the U.S. Government, providing all citizens with access to information and eligibility criteria for more than 1,000 federal and state benefit programs.

Contact: Peggy Abrahamson, Public Affairs Specialist

Phone: (202) 693-7909

E-mail: [Abrahamson.peggy@dol.gov](mailto:Abrahamson.peggy@dol.gov)

Web: [www.govbenefits.gov](http://www.govbenefits.gov)

##### **Military Support for Regional Preparedness**

*Department of Defense*

An innovative child of 9/11, the Military Support for Regional Preparedness program finds ways to break barriers between civilian and military agencies, fostering a unified effort in regional preparedness and paths to effective aid in emergencies.

Contact: James Yonts, Director, Public Affairs

Phone: (202) 685-4898

E-mail: [james.yonts@jfhqncr.northcom.mil](mailto:james.yonts@jfhqncr.northcom.mil)

Web: [www.jfhqncr.northcom.mil](http://www.jfhqncr.northcom.mil)

## **Science, Engineering, Mathematics and Aerospace Academy**

*National Aeronautics and Space Administration*

The Science, Engineering, Mathematics and Aerospace Academy is an innovative, national project designed to increase participation and retention of historically underserved and underrepresented K-12 youth in the areas of science, technology, engineering and mathematics.

Contact: Sallie Keith, NASA Glenn Research Center

Phone: (216) 433-5795

E-mail: [sallie.keith@nasa.gov](mailto:sallie.keith@nasa.gov)

Web: [www.nasa.gov/centers/glenn/education/SEMAA\\_GRC.html](http://www.nasa.gov/centers/glenn/education/SEMAA_GRC.html)

## **National Partnership for Results in Ending Chronic Homelessness**

*Interagency Council on Homelessness*

The United States Interagency Council on Homelessness is engaged in carrying out the President's commitment to end chronic homelessness in the United States by creating a national partnership that extends from the White House to the streets and includes federal, state and local government, advocates, providers, consumers and faith-based organizations.

Contact: Christine Phillip, Public Affairs Specialist

Phone: (202) 205-4617

E-mail: [Christine.Phillip@usich.gov](mailto:Christine.Phillip@usich.gov)

Web: [www.usich.gov](http://www.usich.gov)

## **Wild and Scenic Rivers**

*Department of the Interior*

The Department of the Interior's Partnership Wild and Scenic Rivers, developed by the National Park Service, is a partnership conservation approach that involves all levels of government and private interests in studying, planning and managing National Wild and Scenic Rivers.

Contact: Joanne Blacoe, National Park Service

Phone: (215) 597 0136

E-mail: [joanne\\_blacoe@nps.gov](mailto:joanne_blacoe@nps.gov)

Web: [www.nps.gov/ncrc/programs/pwsr](http://www.nps.gov/ncrc/programs/pwsr)

## **ARIZONA**

### **Las Artes**

*Pima County, Arizona*

Las Artes is a dropout retrieval program in Tucson/Pima County, Arizona, in which GED attainment is combined with vocational experiences, producing public art that celebrates and enlivens local communities.

Contact: Elena West, Program Manager

Phone: (520) 243-5053

E-mail: [ewest@csd.pima.gov](mailto:ewest@csd.pima.gov)

Web: [www.las-artes.com](http://www.las-artes.com)

## **ARKANSAS**

### **Antenatal and Neonatal Guidelines, Education and Learning System**

*State of Arkansas*

ANGELS, with collaborators University of Arkansas for Medical Sciences, Arkansas Medicaid, Arkansas Medical Society and Arkansas' physicians, uses telemedicine, a 24-hour call center and evidence-based guidelines to improve obstetrical healthcare.

Contact: Leslie Taylor, University of Arkansas for Medical Sciences

Phone: (501) 686-8998

E-mail: leslie@uams.edu

Web: [www.uams.edu/angels](http://www.uams.edu/angels)

## **CALIFORNIA**

### **Affordable Family Housing Ordinance**

*City of Anaheim, California*

The Affordable Family Housing Ordinance is an innovative land use tool that has been implemented in two Orange County, California, jurisdictions. The ordinance removes barriers to affordable housing production by offering development certainty, incentives and concessions.

Contact: Scott Darrell, Executive Director, Kennedy Commission

Phone: (949) 250-0909

E-mail: [scottd@kennedycommission.org](mailto:scottd@kennedycommission.org) and [cesarc@kennedycommission.org](mailto:cesarc@kennedycommission.org)

Web: [www.kennedycommission.org](http://www.kennedycommission.org)

### **CityBuild**

*City of San Francisco, California*

CityBuild provides residents with high-paying construction jobs by establishing a single, responsible entity to direct employment and training across city projects and comprehensively address pre-employment through post-placement needs of low-income job seekers.

Contact: Nathan Ballard, Communications Director

Phone: (415) 554-6131

E-mail: [Nathan.Ballard@sfgov.org](mailto:Nathan.Ballard@sfgov.org)

Web: [www.sfgov.org/moewd](http://www.sfgov.org/moewd)

### **Inspection Points Program**

*City of Temecula, California*

The City of Temecula Inspection Points Program was developed to provide a daily guarantee of service to the city's growing residential development community.

Contact: Mark Harold, Deputy Director of Building and Safety

Phone: (951) 694-6439

E-mail: [mark.harold@cityoftemecula.org](mailto:mark.harold@cityoftemecula.org)

### **Permanency Partners Program**

*Los Angeles County, California*

The Permanency Partners Program pairs part-time, retired social workers with older foster youth to find lost family members and others who could create legal families for these youth.

Contact: Tiffany Collins, Department of Children and Family Services

Phone: (562) 903-5142

E-mail: [collita@dcfs.lacounty.gov](mailto:collita@dcfs.lacounty.gov)

Web: <http://lacdcfs.org>

### **Relative Caregiver Program**

*Monterey County, California*

“Family Ties” is a public-private partnership between the Monterey County Department of Social and Employment Services and the Kinship Center to support extended families that independently care for children when parents cannot.

Contact: Carol Bishop, Vice President

Phone: (831) 455-4702

E-mail: [cbishop@kinshipcenter.org](mailto:cbishop@kinshipcenter.org)

Web: [www.kinshipcenter.org](http://www.kinshipcenter.org)

### **Spare the Air/Free Transit**

*Metropolitan Transportation Commission, California*

Spare the Air/Free Transit is the most ambitious and successful program in the U.S. for promoting public transit use on days when reducing vehicle emissions is most critical.

Contact: John Goodwin, Public Information Officer

Phone: (510) 817.5862

E-mail: [jgoodwin@mtc.ca.gov](mailto:jgoodwin@mtc.ca.gov)

Web: [www.mtc.ca.gov](http://www.mtc.ca.gov)

### **Will Power to Youth**

*City of Los Angeles, California*

Will Power to Youth, an arts-based youth development and employment initiative, hires clusters of youth living under severe economic conditions to create and perform their interpretations of Shakespeare’s plays.

Contact: Ben Donenberg, Artistic Director, Festival/LA

Phone: (213) 481-2273

E-mail: [ben@shakespearefestivalla.org](mailto:ben@shakespearefestivalla.org)

Web: [www.shakespearefestivalla.org/wpy.htm](http://www.shakespearefestivalla.org/wpy.htm)

## **COLORADO**

### **Renewable Energy Mitigation Program**

*City of Aspen, Colorado*

Aspen’s Renewable Energy Mitigation Program combines a progressive energy code, onsite renewable energy requirement or a mitigation payment to make homes offset energy use and drive economic development in renewable energy markets.

Contact: Mitzi Rapkin, Director of Community Relations and Communications

Phone: (970) 920-5082

E-mail: [mitzir@ci.aspen.co.us](mailto:mitzir@ci.aspen.co.us)

Web: [www.aspencore.org/sitepages/pid31.php](http://www.aspencore.org/sitepages/pid31.php)

## **DELAWARE**

### **Vacant Property Registration Fee Program**

*City of Wilmington, Delaware*

To curtail the growing number of vacant properties, the Vacant Property Registration Fee Program was established, assessing registration fees to all property vacant in excess of one year. The annual fees are substantial, are based on the total number of years of vacancy, and have effectively offered a deterrent to owning vacant property.

Contact: John Rago, Director of Communications and Policy Development

Phone: (302) 420-7928

E-mail: [jrago@ci.wilmington.de.us](mailto:jrago@ci.wilmington.de.us)

Web: [www.ci.wilmington.de.us/vacantproperties.htm](http://www.ci.wilmington.de.us/vacantproperties.htm)

## **FLORIDA**

### **ACCESS Florida: Modernized Eligibility Determination**

*State of Florida*

Florida redesigned and modernized its process for determining eligibility for public assistance. The new model is streamlined, cost efficient and nationally recognized for excellence in innovation.

Contact: Erin Geraghty, Department of Children and Families

Phone: (850) 488-4855

E-mail: [erin\\_geraghty@dcf.state.fl.us](mailto:erin_geraghty@dcf.state.fl.us)

Web: [www.dcf.state.fl.us/ess](http://www.dcf.state.fl.us/ess)

## **IDAHO**

### **Mapping Evapotranspiration From Satellites**

*State of Idaho*

Mapping Evapotranspiration from Satellites is a new, efficient way to understand local and regional water-demand issues, and is applicable throughout the western United States and other arid areas.

Contact: Anthony Morse, Geospatial Technology Manager

Phone: (208) 287-4879

E-mail: [tony.morse@idwr.idaho.gov](mailto:tony.morse@idwr.idaho.gov)

Web: [www.idwr.idaho.gov](http://www.idwr.idaho.gov)

## **ILLINOIS**

### **Citizen and Law Enforcement Analysis and Reporting**

*City of Chicago, Illinois*

Citizen and Law Enforcement Analysis and Reporting, is the enterprise information system for the entire Chicago Police Department and one of the most sophisticated information systems in the nation.

Contact: Commander Jonathan Lewin, Chicago Police

Phone: (312) 745-5755

E-mail: [Jonathan.Lewin@chicagopolice.org](mailto:Jonathan.Lewin@chicagopolice.org)

Web: [www.chicagopolice.org](http://www.chicagopolice.org)

## **Green Permit Program**

*City of Chicago, Illinois*

The Green Permit Program promotes environmentally friendly construction by encouraging private developers with a combination of technical support, expedited building permits, financial assistance and public recognition.

Contact: Richard L. Rodriguez, Executive Director

Phone: (312) 744-6545

E-mail: [cbushell@cityofchicago.org](mailto:cbushell@cityofchicago.org), [jennifermartinez@cityofchicago.org](mailto:jennifermartinez@cityofchicago.org) and [marlene.hopkins@cityofchicago.org](mailto:marlene.hopkins@cityofchicago.org)

Web: [www.cityofchicago.org/dcap](http://www.cityofchicago.org/dcap)

## **IOWA**

### **Title Guaranty Division**

*State of Iowa*

Iowa's Title Guaranty system provides the equivalent of private title insurance at substantially reduced cost. Since 1986 over \$40 million in profits has been generated for the state's housing programs.

Contact: Loyd Ogle, Division Director, Iowa Finance Authority

Phone: (515) 725-4918

E-mail: [loyd.ogle@iowa.gov](mailto:loyd.ogle@iowa.gov)

Web: [www.iowafinanceauthority.gov](http://www.iowafinanceauthority.gov)

## **KENTUCKY**

### **Agricultural Development Fund**

*Commonwealth of Kentucky*

This program provides capital for innovative projects that help diversify Kentucky's tobacco-dependent economy. These investments include local and state projects, designed to increase farm income and create sustainable farm enterprises.

Contact: Angela Blank, Communications Officer, Governor's Office of Agricultural Policy

Phone: (502) 564-4627

E-mail: [angelag.blank@ky.gov](mailto:angelag.blank@ky.gov)

Web: <http://agpolicy.ky.gov>

## **MASSACHUSETTS**

### **Fairmount/Indigo Line CDC Collaborative**

*City of Boston, Massachusetts*

The Fairmount/Indigo Line CDC Collaborative worked with Four Corners Action Coalition and others to win upgrades to the inadequate Fairmount commuter line. The CDC effort also spearheads smart growth, transit-oriented affordable housing, commercial, and open space development along the line.

Contact: Joan Tighe, Project Coordinator

Phone: (617) 287-8758

E-mail: [jtconres@aol.com](mailto:jtconres@aol.com)

Web: [www.dbedc.com](http://www.dbedc.com)

## **Healthy Homes Program**

*City of Boston, Massachusetts*

Boston Healthy Homes addresses asthma in low-income neighborhoods with an integrated home visiting, disease management, environmental monitoring and inspection program that reaches 250 families with asthmatic children each year.

Contact: Susan Carpenter, Assistant Director of Communications, Boston Public Health Commission

Phone: (617) 534-2606

E-mail: [scarpenter@bphc.org](mailto:scarpenter@bphc.org)

Web: [www.bphc.org/bphc/healthyhomes\\_main.asp](http://www.bphc.org/bphc/healthyhomes_main.asp) and [www.bphc.org/asthma](http://www.bphc.org/asthma)

## **Teen Prostitution Prevention Project**

*Suffolk County, Massachusetts*

The Teen Prostitution Prevention Project is a groundbreaking partnership among criminal justice, child protection, legal advocates and others who believe that only genuine collaboration can yield positive outcomes for prostituted youth.

Contact: Jake Wark, Press Secretary, Suffolk County District Attorney's Office

Phone: (617) 619-4206

E-mail: [Jake.Wark@suf.state.ma.us](mailto:Jake.Wark@suf.state.ma.us)

## **MICHIGAN**

### **Critical Incident Management System II**

*State of Michigan*

The state's **Critical Incident Management System** provides a state-of-the-art, electronic information management system that supports state and local response to any type of disasters or planned major events with real-time mapping capabilities and emergency response data sharing.

Contact: F/Lieutenant Harold Love, Michigan Department of State Police

Phone: (517) 333-5038

E-mail: [LoveH@michigan.gov](mailto:LoveH@michigan.gov)

Web: [www.michigan.gov/emhsd](http://www.michigan.gov/emhsd)

### **Leadership Academy**

*State of Michigan*

The Leadership Academy selects high potential leaders and accelerates their development through a two-year intensive development program to prepare them for future leadership roles in the Department of Human Services.

Contact: Maureen Sorbet, Deputy Director

Phone: (517) 373-7394

E-mail: [sorbetm@michigan.gov](mailto:sorbetm@michigan.gov)

### **Urban Land Reform Initiative**

*Genesee County, Michigan*

Genesee County has devised a self-sustaining economic model that connects tax foreclosure with management and disposition of vacant and abandoned property to stabilize neighborhoods and improve the value of urban land.

Contact: Dan Kildee, County Treasurer

Phone: (810) 257-3024

E-mail: [dkildee@sbcglobal.net](mailto:dkildee@sbcglobal.net)

Web: [www.thelandbank.org](http://www.thelandbank.org)

## **MINNESOTA**

### **Disability Health Options**

*State of Minnesota*

Minnesota Disability Health Options is a managed care program for adults (18-64) with any kind of physical disability. It covers medical and non-medical services and integrates Medicaid and Medicare programs.

Contact: Karen Smigielski, Minnesota Department of Human Services

Phone: (651) 431-2190

E-mail: [Karen.Smigielski@state.mn.us](mailto:Karen.Smigielski@state.mn.us)

Web: [www.dhs.state.mn.us](http://www.dhs.state.mn.us)

## **MISSOURI**

### **Capital Improvements Management Office**

*City of Kansas City, Missouri*

Kansas City created the Capital Improvements Management Office to deliver essential infrastructure projects while streamlining approaches to project delivery. This resulted in the delivery of over \$1.2 billion in capital projects throughout the city.

Contact: Donna Mandelbaum, Communications Manager

Phone: (816) 513-2757 or (816) 896-2961

E-mail: [Donna\\_Mandelbaum@kcmo.org](mailto:Donna_Mandelbaum@kcmo.org)

Web: [www.kcmo.org/cimo](http://www.kcmo.org/cimo)

## **NEW MEXICO**

### **Juvenile Justice Continuum of Services and Graduated Sanctions**

*Luna County, New Mexico*

The Juvenile Justice Continuum of Services and Graduated Sanctions is comprised of an integrated service network of juvenile programs, consequentially recording a 70 percent decline in delinquent offenses since its inception.

Contact: Rheganne Vaughn, Project Administrator

Phone: (505) 546-0494

E-mail: [rheganne\\_vaughn@lunacountynm.us](mailto:rheganne_vaughn@lunacountynm.us)

## **NEW YORK**

### **Integrated Domestic Violence Courts**

*State of New York*

Integrated Domestic Violence Courts use a “one family-one judge” model to bring before one judge the previously fragmented criminal, family and matrimonial disputes for families affected by domestic violence.

Contact: Charlotte Davidson, New York State Unified Court System

Phone: (212) 428-2130

E-mail: [chdavids@courts.state.ny.us](mailto:chdavids@courts.state.ny.us)

Web: [www.nycourts.gov/courts/problem\\_solving/idv](http://www.nycourts.gov/courts/problem_solving/idv)

## **NORTH CAROLINA**

### **Community Care**

*State of North Carolina*

Community Care is a physician-led Medicaid-managed care program of local provider networks serving 745,000 patients. The networks improve quality and access to care while saving millions of dollars.

Contact: Renee Hoffman, Office of the Governor

Phone: (919) 733-5612

E-mail: renee.hoffman@ncmail.net

Web: www.communitycarenc.com

### **Ecosystem Enhancement Program**

*State of North Carolina*

The Ecosystem Enhancement Program proactively compensates for unavoidable environmental damage to North Carolina's wetlands and waterways. The initiative restores, enhances and protects natural resources and assists responsible economic growth.

Contact: Tad Boggs, Director of Communications

Phone: (919) 715-2227

E-mail: tad.boggs@ncmail.net

Web: www.nceep.net

### **Learn and Earn**

*State of North Carolina*

Gov. Mike Easley's Learn and Earn initiative offers students the opportunity to attend high school for five years and attain both a high school diploma and an associate's degree or two years of university credit at no cost.

Contact: Renee Hoffman, Press Secretary, Governor's Office

Phone: (919) 733-5612

E-mail: renee.hoffman@ncmail.net

Web: www.governor.state.nc.us

### **Overt Drug Market Strategy**

*City of High Point, North Carolina*

High Point's strategy is a law enforcement/community partnership that collapses drug markets, reducing violence by directly engaging dealers and their families, creating predictable sanctions and offering a range of services.

Contact: Lieutenant Ken Steele, High Point Police Department

Phone: (336) 887-7927

E-mail: ken.steele@highpointnc.gov

Web: www.high-point.net/police

## **Workforce Development Center**

*Johnston County, North Carolina*

A self-directed tax by employers enables the staff of the Johnston County North Carolina Workforce Development Center to teach custom curriculums for specific employee skill enhancement.

Contact: Michael de Sherbinin, Director

Phone: (919) 989-5001

E-mail: michael.desherbinin@johnstonnc.com

Web: [www.JohnstonNC.com/edwdc](http://www.JohnstonNC.com/edwdc)

## **OREGON**

### **Central Plant**

*City of Beaverton, Oregon*

The Central Plant, integrating energy conservation and economic development upon a foundation of public/private cooperation, provides the City of Beaverton with a new approach to redevelopment.

Contact: Linda Adlard

Phone: (503) 526-2482

E-mail: [ladlard@ci.beaverton.or.us](mailto:ladlard@ci.beaverton.or.us)

Web: [www.beavertonoregon.gov/departments/centralplant](http://www.beavertonoregon.gov/departments/centralplant)

### **Hamlet and Village Program**

*Clackamas County, Oregon*

The Hamlet and Village Program is grassroots democracy in action, driven by citizens from the bottom up and responding to each community's needs and interests. The program offers residents in unincorporated areas of the county a means for more say in decisions that affect their lives.

Contact: Christine Roth, Staff Liaison

Phone: (503) 655-8551

E-mail: [christinerot@co.clackamas.or.us](mailto:christinerot@co.clackamas.or.us)

Web: [www.co.clackamas.or.us/community](http://www.co.clackamas.or.us/community)

### **Landbanking Program for Affordable Housing**

*City of Eugene, Oregon*

Eugene's Landbanking Program is central to its affordable housing strategy. The program has acquired over 90 acres of land and enabled the development of over 500 affordable units.

Contact: Janice Bohman, Community Relations Director

Phone: (541) 682-5587

E-mail: [Jan.L.Bohman@ci.eugene.or.us](mailto:Jan.L.Bohman@ci.eugene.or.us)

Web: [www.eugene-or.gov](http://www.eugene-or.gov)

### **Oregon Solutions**

*State of Oregon*

Oregon Solutions has established an effective collaborative governance system that integrates and leverages public, private, and civic resources to convene and implement sustainable community-based projects.

Contact: Greg Wolf, Director

Phone: (503) 725-9078

E-mail: [gwolf@pdx.edu](mailto:gwolf@pdx.edu)

Web: [www.ORSolutions.org](http://www.ORSolutions.org)

## **PENNSYLVANIA**

### **Homeowners' Emergency Mortgage Assistance Program**

*Commonwealth of Pennsylvania*

The Homeowners' Emergency Mortgage Assistance Program is a loan program to prevent widespread mortgage foreclosures and distress sales of homes, which result from default caused by circumstances beyond a homeowner's control.

Contact: Robert Bobincheck, Director, Pennsylvania Housing Finance Agency

Phone: (717) 780-1801

E-mail: [bbobincheck@phfa.org](mailto:bbobincheck@phfa.org)

Web: [www.phfa.org/consumers/homeowners/hemap.aspx](http://www.phfa.org/consumers/homeowners/hemap.aspx)

## **TENNESSEE**

### **Center for State Foster Care and Adoption Data**

*State of Tennessee*

The center is a partnership among state child welfare agencies, their membership association and child welfare researchers. Center technology allows members to track agency performance, assess program efficacy, compare performance across jurisdictions, and project future service needs.

Contact: Rob Johnson, Department of Children's Services

Phone: (615) 532-5645

E-mail: [Rob.Johnson@state.tn.us](mailto:Rob.Johnson@state.tn.us)

Web: [csfcad.chapinhall.org](http://csfcad.chapinhall.org)

### **Exemplary Educators Program**

*State of Tennessee*

The Tennessee Exemplary Educators Program, an initiative of the Office of Innovation, Improvement, and Accountability, provides assistance to Tennessee's High Priority schools. Exemplary Educators assist High Priority schools by modeling innovative teaching strategies, serving as mentors to principals and teachers, analyzing student performance data, connecting with professional development providers, and building capacity for continuous school improvement.

Contact: Rachel Woods, Communication Director, Tennessee Department of Education

Phone: (615) 253-1960

E-mail: [Rachel.Woods@state.tn.us](mailto:Rachel.Woods@state.tn.us)

Web: [state.tn.us/education/accountability/exemplaryeducator.shtml](http://state.tn.us/education/accountability/exemplaryeducator.shtml)

## **TEXAS**

### **Water System Conservation Program**

*City of San Antonio, Texas*

The San Antonio Water System's comprehensive water conservation program enhanced economic opportunity and preserved the quality of life of citizens by being the cheapest, best choice in resource management.

Contact: Anne Hayden, San Antonio Water System

Phone: (210) 233-3622

E-mail: [ahayden@saws.org](mailto:ahayden@saws.org)

Web: [www.saws.org](http://www.saws.org)

## **VIRGINIA**

### **Magnet Housing Program**

*Fairfax County, Virginia*

The Magnet Housing Program addresses Fairfax County's workforce needs by linking training and housing in a manner that ultimately increases participants' earnings and career options and helps them achieve and maintain self-sufficiency.

Contact: Kristina Norvell, Director of Public Affairs, Department of Housing and  
Community Development

Phone: (703) 246-5260

E-mail: [Kristina.norvell@fairfaxcounty.gov](mailto:Kristina.norvell@fairfaxcounty.gov)

Web: [www.fairfaxcounty.gov/rha](http://www.fairfaxcounty.gov/rha)

## **WASHINGTON**

### **eCityGov Alliance**

*Puget Sound area, Washington*

The eCityGov Alliance has developed and implemented a new multi-agency governance and service delivery model that shatters traditional service delivery silos between departments and across agency boundaries. The result is a new level of convenient, seamless services for citizens and businesses.

Contact: John Backman, Executive Director

Phone: (425) 452-7821

E-mail: [jbackman@eCityGov.net](mailto:jbackman@eCityGov.net)

Web: [www.eCityGov.net](http://www.eCityGov.net)

### **Electronic Court Records**

*King County, Washington*

Electronic Court Records (ECR) gives court case file users electronic access. Scanning and e-filing have eliminated paper files, resulting in faster processing, desktop access to documents and better security.

Contact: Teresa Bailey, Deputy Director, Department of Judicial Administration

Phone: (206) 296-7868

E-mail: [teresa.bailey@metrokc.gov](mailto:teresa.bailey@metrokc.gov)

Web: [www.metrokc.gov/kcsc](http://www.metrokc.gov/kcsc)

### **Climate Protection Initiative**

*City of Seattle, Washington*

The initiative accelerates climate protection action locally and in hundreds of other U.S. cities, catalyzing grassroots action around the country and promoting essential state and federal policy changes.

Contact: Martin McOmber, Senior Communications and Policy Advisor

Phone: (206) 684-8358

E-mail: [martin.mcomber@seattle.gov](mailto:martin.mcomber@seattle.gov)

Web: [www.seattle.gov/climate](http://www.seattle.gov/climate)